

COMMUNITY NOTICE

Transportation Services During COVID-19 Closure

March 23, 2020 – Nipissing First Nation Health Services (NFNHS) will continue to offer transportation services for **Medical** appointments and for **Home and Community Care** (HCC) clients during the temporary closure of NFN offices that is in place until Monday, April 6th (pending re-assessment as the COVID-19 pandemic continues to evolve).

In addition, NFNHS is offering **Community Transportation Services** on *Tuesdays, Wednesdays and Thursdays* to assist community members with essential trips as long as it is safe to do so. Services are limited to one trip per week per household (same address), and limited to one (1) grocery store, one (1) pharmacy and one (1) bank per trip. To make an appointment, call **(705) 840-8850** (Driver: Jeff Stewart).

IMPORTANT NOTE: Medical transportation will transport anyone with symptoms such as cough or fever with a surgical mask. HCC and Community Transportation Services have to refuse anyone with symptoms and report to their supervisor as these are not medical trips.

Safety Measures

- Drivers are trained and equipped with the required supplies to disinfect vehicle touch surfaces after each trip, and to perform thorough cleanings at the end of each shift.
- Each vehicle will contain supplies for passengers as needed, including masks for passengers with a cough or fever, tissues and garbage bags, hand sanitizer, gloves and disinfectant wipes.
- Each passenger will be asked four (4) screening questions before entering the vehicle:
 1. Do you have any of the following symptoms: fever/feverish, new or existing cough and difficulty breathing?
 2. Have you travelled internationally within the last 14 days (outside Canada)?
 3. Have you had close contact with a confirmed or probable COVID-19 case?
 4. Have had a close contact with a person with acute respiratory illness who been outside Canada in the last 14 days?
- The medical driver will provide a surgical mask only to clients responding YES to any of the 4 screening questions. HCC and Community Transportation drivers have to refuse passengers with symptoms.
- Client entry is through the rear passenger door and seating is in the rear seat to enforce a 2 metre separation between driver and client. **Absolutely no clients in front passenger seat.**

Contacts

Medical Transportation Driver

Eleanor McLeod, MT Cell # (705) 477-5143

Home & Community Care Driver

Allen Penasse, HCC Cell # (705) 499-5921