

# Service Fees Policy

The Nipissing First Nation believes in its inherent right to self-government and to have sole jurisdiction in the establishment and collection of service fees for the delivery of various community support services to its members and to other service users.

The application of this provision shall be based on equal obligation to pay the service charge(s) to all households or by all recipients of specified services with no exemption prior to official adoption by Council Resolution at a public meeting.

Council reserves the right to discount fees for accounts paid in full for a year.

Council reserves the right to provide discounts for seniors 65 years and over for their principal residence. Note: This discounted rate applies only to the principal residence and is not transferrable.

#### 1. Services

This policy applies to the following services:

- ⇒ Water
- ⇒ Sewer
- ⇒ Garbage

Water and sewer fees will be charged to homes hooked up to these services, with the exception of garbage services which will be charged to all households.

#### 2. Seasonal Services

- a. Services and billing may be interrupted at the homeowners request for periods of 3 months or more.
- b. It is the responsibility of the homeowners to make arrangements for the interruption of services and billing by contacting the Finance Department.

### 3. Billing & Debt Collection Procedure

- a. All households will be billed monthly for service fees.
- b. Homeowners with accounts past due will be notified in writing by the Finance Department.

- c. Services will be discontinued for accounts that are 90 days past due until the account is paid in full.
- d. Delinquent accounts will be filed with a Collection Agency.

## 4. Fee Rate Changes:

The exercise of this authority shall be restricted only by a required process to announce new fees and rates to its membership at three (3) regular Council meetings prior to the official adoption by Council Resolution and the annual posting of rates. The community will also be notified by the post of three (3) consecutive notices.

Accepted by Council this 24<sup>th</sup> day of January, 2012. Amended and approved this 4<sup>th</sup> day of February, 2014.

In its review this policy is in compliance with the Human Rights Act.